

Call Park Orbit Keys

I used to install a lot of Nitsuko Onyx systems and really liked the "Park Orbit" feature where 3 or 4 park locations appeared on the station sets. A real key system feature but great for small installs.

So if you have 1900R2 or higher you can accomplish this with the "Remote Hold" feature. Here's generally how it works.

1. Attendant (Dterm) receives a call presses one of the one touch "Park Orbit" keys followed by "Hold".
2. The called is placed on hold and the "Park Orbit" on the attendant Dterm will light solid while the associated "Park Orbit" key on the Dterm sets will flash red.
3. The Attendant access the paging system to announce the call. E.g. "There is a call on Park 1 for Bob Smith"
4. Bob Smith goes to any Dterm set and accesses the flashing "Park 1" key and converses with the calling party.
5. If Bob Smith fails to pick up the call it recalls to the attendant set with "Park 1" showing in the display.

Programming Procedure

1. CM 10>700~103>F2500~F2503 Where 700~703 = a Non-equipped LEN and F2500~F2503 are the "Park Orbit" stations that match the numbering plan. Create one station for each Park Orbit you wish to utilize.
2. CM 9000>X-XXXXXXXX,01~24>2500~2503 Where X-XXXXXXXX = Each Dterm set you wish to use the "Park Orbit" keys on. In most cases this will be all of them. 2500~2503 are the Phantom Dterm stations created back in step 1. Make sure that if you create 4 Phantoms you place the 4 Phantoms on each set. There is no need to place these on the actual Attendant set.
3. CM 9001>X-XXXXXXXX,01~24>0 Where X-XXXXXXXX= the stations addressed in step 2. Remove the ringing from the Dterm keys that display the "Park Orbit" stations.
4. CM 171>X-XXXXXXXX>2 Assign Off Hook Suppress to each of the "Park Orbit" stations assigned in step 1.
5. CM 15124>00~15>0 Allow the Remote Hold feature for the Service Restriction Class A of the Attendant station.
6. CM 771>X-XXXXXXXX>PARK1 Assign a user-friendly name to each "Park Orbit" station. Keep the characters to 8 or less to get the name to display on the recall.
7. CM 410>06>XX Adjust the recall timer to recall the parked call to the Attendant position after the desired time.
8. At the Attendant set program one touch keys with the "Park Orbit" stations. You can also assign these to keys on a DSS console.