

Instant SMDR for 911 Calls

Typically there is no SMDR generated on a call unless answer supervision is received, or, in the case of analog trunks, the pseudo-answer timer has kicked in (410>03).

As a result when someone dials 911 and then hangs up there is no SMDR record generated but the call still goes through and before you know it the Sheriff's knocking on the door.

The following programming will allow a call record to be created regardless of answer supervision on callers dialing 911. Of course the programming can be adapted for any number called by manipulating CM D027.

This feature programming is only available if you have an an AP00-B (IVS2/IPS). If you are using built in SMDR you're out of luck.

1. D027>0009>0013
2. D027>0010>9
3. D027>0011>0023
4. D027>0012>9
5. D027>0013>9
6. D027>0014>9
7. D027>0015>9
8. D027>0016>9
9. D027>0017>9
10. D027>0018>9
11. D027>0019>9
12. D027>0020>9
13. D027>0021>0A
14. D027>0022>9
15. D027>0023>9
16. D027>0024>9
17. D027>0025>9
18. D027>0026>9
19. D027>0027>9
20. D027>0028>9
21. D027>0029>9