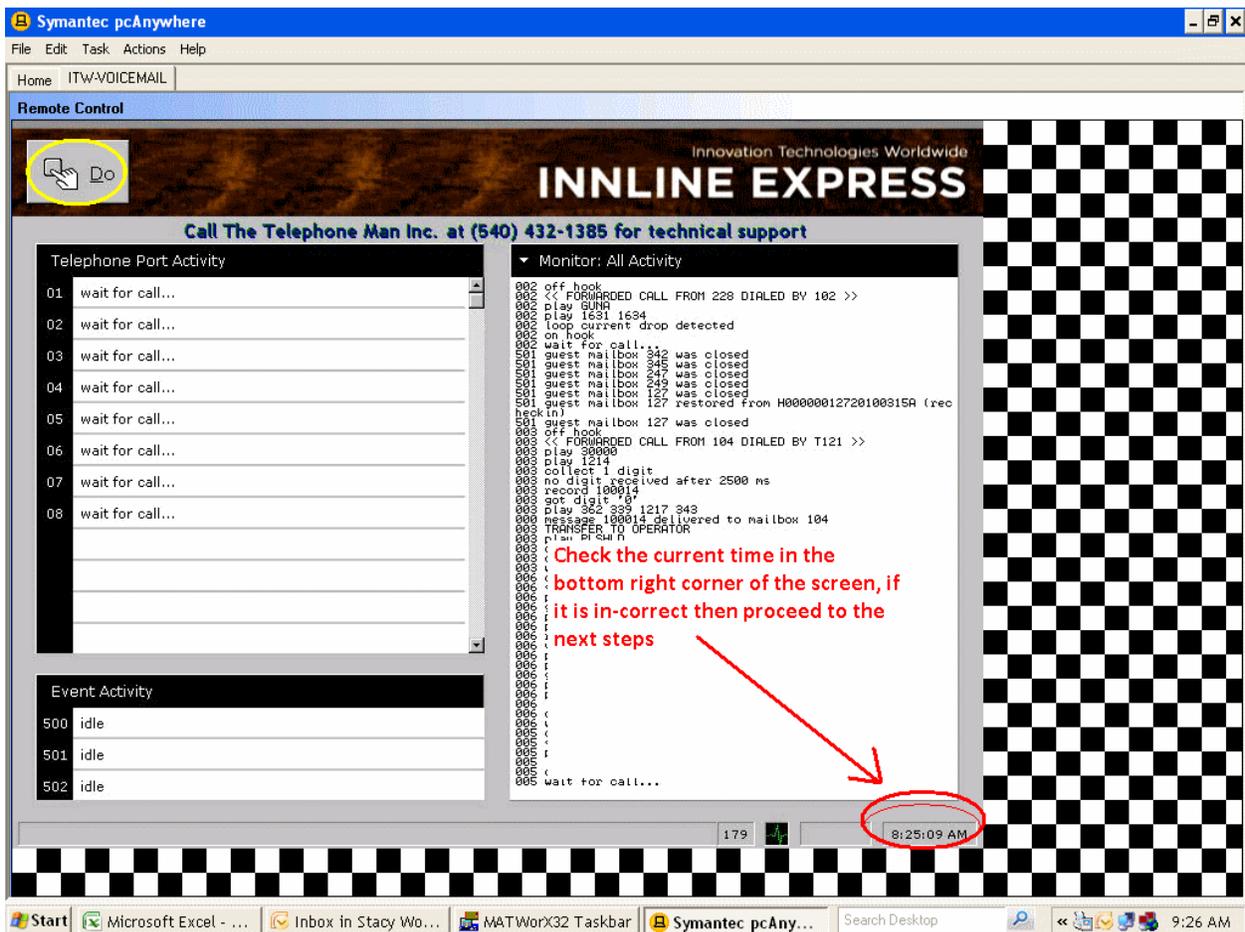


For properties that are using the NEC 2000 with a Inn Line Voicemail

The same instruction apply to all inline products

The Ininline voicemail is a computer located by your telephone system.

Once you have located the Ininline computer turn the monitor on and move the mouse until you can see the inline computer screen.



Symantec pcAnywhere

File Edit Task Actions Help

Home ITW-VOICEMAIL

Remote Control

Innovation Technologies Worldwide

INLINE EXPRESS

Call The Telephone Man Inc. at (540) 432-1385 for technical support

Use the mouse and click on the Do button (click only 1 time)

| Telephone | Activity |
|-----------|------------------|
| 01 | wait |
| 02 | wait |
| 03 | wait |
| 04 | wait |
| 05 | wait |
| 06 | wait |
| 07 | wait |
| 08 | wait for call... |

Event Activity

| | |
|-----|------|
| 500 | idle |
| 501 | idle |
| 502 | idle |

```
Monitor: All Activity
002 off hook
002 << FORWARDED CALL FROM 228 DIALED BY 102 >>
002 play 3000
002 play 1631 1634
002 loop current drop detected
002 on hook
002 wait for call...
501 guest mailbox 342 was closed
501 guest mailbox 345 was closed
501 guest mailbox 347 was closed
501 guest mailbox 249 was closed
501 guest mailbox 127 was closed
501 guest mailbox 127 restored from H00000012720100315A (rec
beckin)
501 guest mailbox 127 was closed
005 off hook
005 << FORWARDED CALL FROM 104 DIALED BY T121 >>
005 play 3000
005 play 1214
005 collect 1 digit
005 no digit received after 2500 ms
005 record 100014
005 got digit 0
005 play 327 329 1217 343
005 message 100014 delivered to mailbox 104
005 TRANSFER TO OPERATOR
005 play PLSHLD
005 dial 8,0.
005 on hook
005 wait for call...
005 << DIRECT CALL FROM 104 >>
005 play 518
005 got digits
005 play 327 240 520 341 341
005 play 343
005 review message #1
005 voice message 100014
005 play 100014
005 play 627 628 629 632
005 got digit 3
005 play 626 343
005 loop current drop detected
005 on hook
005 wait for call...
005 << FORWARDED CALL FROM 104 DIALED BY T122 >>
005 play 3000
005 loop current drop detected
005 on hook
005 wait for call...
```

179 8:25:09 AM

Start Microsoft Excel - ... Inbox in Stacy Wo... MATWorX32 Taskbar Symantec pcAny... Search Desktop 9:26 AM

Symantec pcAnywhere

File Edit Task Actions Help

Home ITW-VOICEMAIL

Remote Control

Innovation Technologies Worldwide
INLINE EXPRESS

Telephone Man Inc. at (540) 432-1385 for technical support

Monitor: All Activity

002 off hook
002 << FORWARDED CALL FROM 228 DIALED BY 102 >>
003 + (no dial)

06 wait for call...
07 wait for call...
08 wait for call...

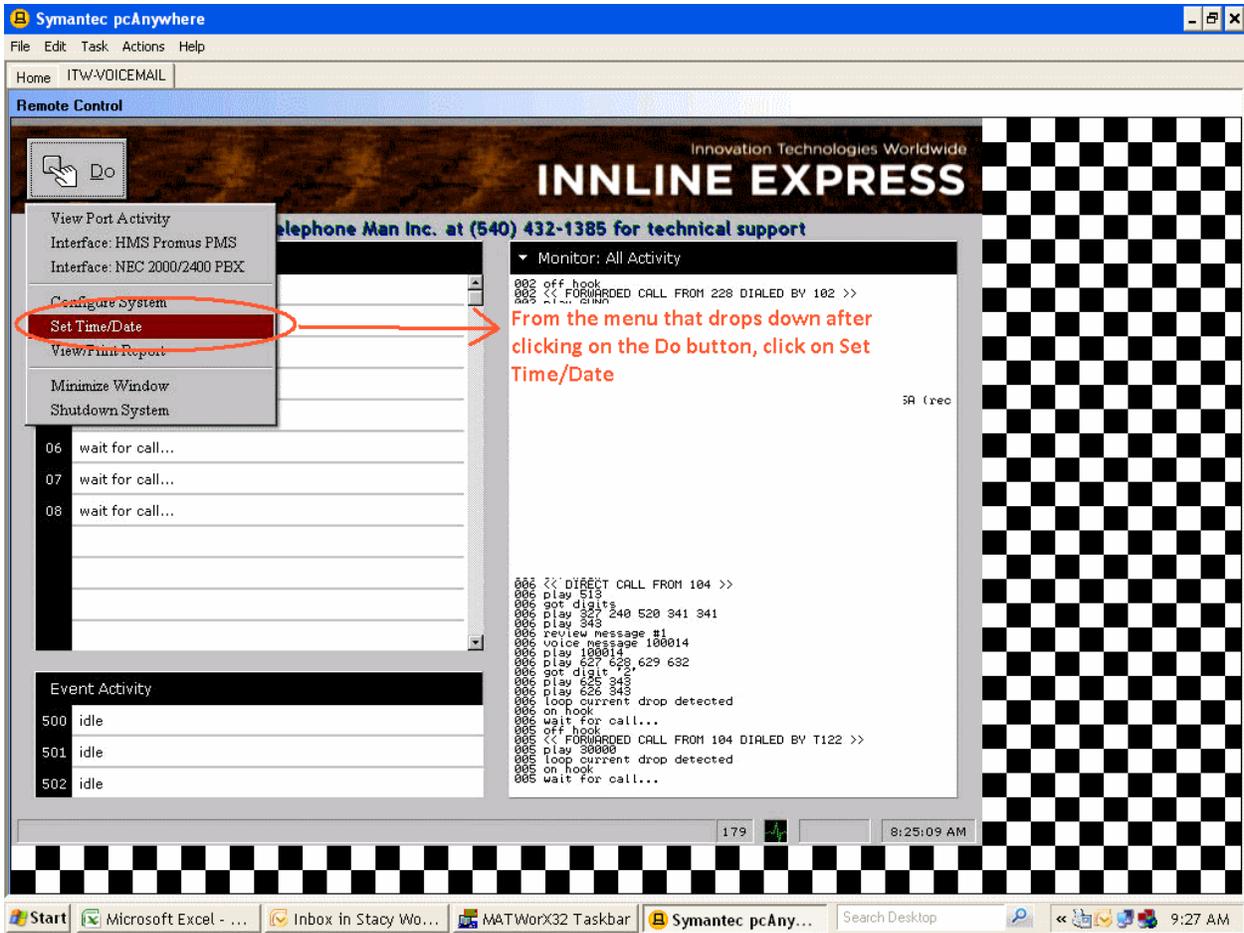
Event Activity

500 idle
501 idle
502 idle

003 << DIRECT CALL FROM 104 >>
006 play 513
006 got digits
006 play 325 240 520 341 341
006 play 343
006 review message #1
006 voice message 100014
006 play 10014
006 play 627 628 629 632
006 got digit #2
006 play 625 343
006 play 625 343
006 loop current drop detected
006 on hook
006 wait for call...
005 off hook
005 << FORWARDED CALL FROM 104 DIALED BY T122 >>
005 play 30006
005 loop current drop detected
005 on hook
005 wait for call...

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Start Microsoft Excel - ... Inbox in Stacy Wo... MAT WorX32 Taskbar Symantec pcAny... Search Desktop 9:27 AM



From the menu that drops down after clicking on the Do button, click on Set Time/Date

Symantec pcAnywhere

File Edit Task Actions Help

Home ITW-VOICEMAIL

Remote Control

Innovation Technologies Worldwide
INLINE EXPRESS

Call The Telephone Man Inc. at (540) 432-1395 for technical support

Date and Time Properties

Date & Time Time Zone Internet Time

Date: March 2010

Time: 9:29:07 AM

Current time zone: Eastern Standard Time

OK Cancel **Apply**

Event Activity

| | |
|-----|------|
| 500 | idle |
| 501 | idle |
| 502 | idle |

Activity Log

```
ED CALL FROM 228 DIALED BY 102 >>
1634
nt drop detected
all
box 342 was closed
box 345 was closed
box 347 was closed
box 349 was closed
box 127 was closed
box 127 restored from H00000012720100315R (rec
box 127 was closed
ED CALL FROM 104 DIALED BY T121 >>
digit
delivered after 2500 ns
0014
0014 1217 343
0014 delivered to mailbox 104
ID OPERATOR
al
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sa
*** Play 100314
006 play 100314
006 got digit 34
006 play 626 34
006 play 626 34
006 loop current
006 on hook
006 wait for call...
006 off hook
006 << FORWARDED CALL FROM 104 DIALED BY T122 >>
006 play 30000
006 loop current drop detected
006 on hook
006 wait for call...
```

After changing the time and date
Click on the Apply button

Then Click OK.

179 8:29:04 AM

Start Microsoft Excel - ... Inbox in Stacy Wo... MAT WorX32 Taskbar Symantec pcAny... Search Desktop 9:31 AM

Symantec pcAnywhere

File Edit Task Actions Help

Home ITW-VOICEMAIL

Remote Control

Innovation Technologies Worldwide
INLINE EXPRESS

Call The Telephone Man Inc. at (540) 432-1395 for technical support

Date and Time Properties

Date & Time Time Zone Internet Time

Date: March 2010

Time: 9:29:07 AM

Current time zone: Eastern Standard Time

OK Cancel **Apply**

Event Activity

| | |
|-----|------|
| 500 | idle |
| 501 | idle |
| 502 | idle |

Activity Log

```
000 ED CALL FROM 228 DIALED BY 102 >>
001 1634
002 int drop detected
003 call
004 box 342 was closed
005 box 345 was closed
006 box 347 was closed
007 box 349 was closed
008 box 127 was closed
009 box 127 restored from H00000012720100315R (rec
010 box 127 was closed
011 ED CALL FROM 104 DIALED BY T121 >>
012 digit
013 received after 2500 ns
014 0014
015 009 1217 343
016 0014 delivered to mailbox 104
017 ID OPERATOR
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After changing the time and date
Click on the Apply button

Then Click OK.

179 8:29:04 AM

Start Microsoft Excel - ... Inbox in Stacy Wo... MAT WorX32 Taskbar Symantec pcAny... Search Desktop 9:31 AM